

To:

From: Jamie Conway

Date: 23/05/2025

Smart Cities Module 1 Summary:

CONSUMER, METERING AND MANAGEMENT OVERVIEW

Author: Jme Conway

Project: Qatuan | Structural Intelligence Series | May 2025



Figure 1. "Toward a Biocognitive City: Coherence, Care, and Systemic Intelligence."



Abstract

This summary provides a comprehensive evaluation of the UCAM Smart Cities Module 5, which presents the consumer as a central figure in the transition to smart, sustainable energy systems. It critically examines the technological, regulatory, and infrastructural mechanisms described—ranging from smart metering and remote-control systems to data hubs and European legislative frameworks—through comparative analysis with Qatuan and Cognitive Membrane models.

The academic framework under review positions the citizen primarily as a market participant and data point within a centralised command structure. It emphasises behavioural change, informed choice, and access to competitive energy services as mechanisms of empowerment. However, these measures largely reinforce existing extractive paradigms, offering little in the way of systemic evolution or ecological coherence.

By contrast, the Qatuan and Cognitive Membrane frameworks reimagine the city as a living, responsive infrastructure, where energy is not simply consumed, but co-regulated in alignment with biological rhythms, emotional safety, and socio-ecological intelligence. The citizen is no longer a passive consumer or programmable agent, but a sensory node within an evolving membrane of collective awareness.

This analysis aligns with the ambitions of the New Urban Agenda (NUA) adopted by the United Nations in 2016, which advocates for inclusive, sustainable, and resilient urban development. While the NUA articulates many progressive principles—such as decentralised governance, participatory planning, and cultural diversity—it remains framed primarily through managerial and regulatory lenses. The Qatuan and Cognitive Membrane models extend this mandate into systemic and sensory intelligence, offering a design response that goes beyond technical efficiency to embody planetary coherence.

The summary culminates with a proposal for the role of IBAQ as an institutional actor capable of bridging vision and implementation—translating regenerative intelligence into applied strategy at municipal, regional, and national levels. Positioned not as an ideological disruptor but as a fluent systems integrator, IBAQ offers a credible pathway for institutional change grounded in coherence, care, and long-term planetary logic.



Smart Cities Module 1 Summary: Consumer, Metering and Management Overview

Contents

1. The Consumer at the Centre of the Energy Model
2. Key Consumer Roles
3. Directive (EU) 2019/944 Highlights
4. Smart Meter Capabilities
5. Remote Management System
6. Communications Infrastructure
7. Information Use by Stakeholders
8. Measurement Data Hubs (SIPS and DATADIS – Spain Example)
9. Conclusions Summary
10. From Observation to Intervention



1. The Consumer at the Centre of the Energy Model

- The **citizen/consumer is framed as central** to the smart city model and energy transition. They live, move, and consume energy in the urban environment and are now being tasked with actively participating in sustainability.
- **Consumer responsibility is emphasised**, raising concerns about the practicality and freedom of choice—will consumers really have options (e.g. fossil vs non-fossil heating) or are they nudged within a narrowed framework?
- **Awareness-raising and communication strategies** are considered essential, as consumer buy-in is assumed necessary.

◆ Qatuan View

- The *individual* is not a passive consumer but a **bio-cultural participant** in an energy ecology.
- Focus shifts from *consumption* to *contribution*: “How does one’s life rhythm contribute to energy balance, biodiversity, community regulation?”
- Rather than managing users via tariffs and tech, cities must **engage them in co-creative infrastructure design**, creating spaces that feel sensorially intuitive, neurally calm, and energetically reciprocal.

🧠 Cognitive Membrane View

- The “consumer” is a **signal node within a membrane**, where energy use is a **consequence of interaction**, not an isolated metric.
- **Agency** emerges from relational tension: between inputs, environment, neural/emotional states, and systemic feedback.
- “Smart” would mean designing urban systems that **respond to user needs at a subconscious and affective level**, rather than imposing linear behavioural goals.
- Instead of penalising a user for peak-hour laundry, we’d build an energy membrane that *invites alignment* through environmental cues, not instruction.

👉 Summary Reflection

The UCAM model assumes change will occur when users are informed and incentivised. The Qatuan model asks: *What kind of user does the system create?* The Cognitive Membrane model asks: *What is the system’s signal language, and how is the user co-regulating it?*



2. Key Consumer Roles

Consumers are expected to:

- Choose energy-efficient homes or retrofit their current ones.
- Opt for heat pumps or other CO₂-free systems.
- Adjust appliance use habits to avoid peak hours.
- Install PV for self-consumption or surplus sale.

Challenges include:

- Lack of transparent cost/benefit info.
- The need for regulator intervention to ensure fairness and accessibility.

◆ Qatúan View

- In our model, the “role” of a city dweller is not consumption, but bio-cognitive participation in the urban membrane.
- Actions like upgrading a home or shifting appliance usage are consequences of a well-designed environment—not prerequisites.

The city must:

- Pre-emptively structure behaviours through architectural and sensory cues.
- Reward cooperation, not competition.
- Blur lines between user and infrastructure so that energy intelligence is ambient, not performative.

Roles aren't assigned—they emerge from resonance with place, season, light, warmth, rhythm.

🧠 Cognitive Membrane View

- Each citizen is a **sensor and effector** within a distributed intelligence field.
- Roles evolve dynamically depending on:
- **Tension gradients** across the membrane (e.g., energy demand vs emotional load).
- **Signal reception thresholds** (i.e., when a person feels safe, informed, motivated, their action bandwidth expands).
- **Neuro-affective resonance**: if the city *feels good, safe, and reciprocating*, participation increases organically.

We don't ask “What role should the consumer play?” — we ask:

“What membrane conditions allow meaningful participation to emerge?”

🔥 Summary Reflection

- The academic model dictates behavioural expectations and prescribes roles like a training manual.
- The Qatúan model sees roles as fluid expressions of place-based coherence.
- The cognitive framework shows us that agency is neuro-relational — it arises when systems are alive enough to listen and responsive enough to adapt.



3. Directive (EU) 2019/944 Highlights

Key points:

- Clear, accessible contract and billing information.
- Tools to compare offers.
- Support for switching suppliers quickly and freely.
- Billing must link consumption patterns to cost.
- Participation in demand response and energy services is encouraged.
- The **core aim** is to create *more competitive markets* and “empower” consumers through *choice and access*.

✚ But at its root, this is a **liberalized marketplace dressed in green clothing**. It equates empowerment with market mobility, and assumes intelligence arises from **option density**, not system design.

◆ Qatuan View

- From our standpoint, this Directive assumes **freedom = selection** and **smartness = price sensitivity**.
- We believe true intelligence lies in:
 - **Collective energy literacy**, not personal optimisation
 - **Participatory feedback loops**, not price points
 - **Care and coherence**, not contract switching
- Instead of fostering market churn, we want to **seed local coherence**:
 - Communities sharing storage, production, knowledge
 - **Neighbourhood symbiosis** over consumer competition
 - **Trust over transaction**

🧠 Cognitive Membrane View

- If cities are living membranes, then this directive builds a system that **treats neurons as competitive shoppers**, not as synapses.
- Switching suppliers and toggling rates **does not equate to neural evolution**.
- Instead, we ask:
 - How does the **membrane respond to cognitive stress** (e.g., cost anxiety, instability)?
 - Can supply and pricing structures be designed to **regulate emotional flow**, not just wattage?
 - Is the grid a **nervous system**, or just a vending machine?

✚ A healthy cognitive system doesn't give the organism more ways to react—it creates **states of safety**, clarity, and relational feedback. That's how decisions mature.



Summary Reflection

- The Directive reinforces a marketplace with better manners—not a wiser city.
- Qatúan asks: *What if energy didn't belong to markets at all, but to bioregional communities of care?*
- The cognitive model reminds us: *You can't self-actualise while under chronic threat.* Until energy is designed as nourishment, **choice is just a variable pressure point.**


4. Smart Meter Capabilities

◆ Academic View (UCAM)

Smart meters are framed as key infrastructure in modern energy systems. Their capabilities include:

- Measuring active/reactive energy use.
- Recording hourly consumption curves (3-month data storage).
- Differentiating usage by tariff periods (e.g. peak/off-peak).
- Logging max power demand.
- Monitoring supply quality (interruptions, voltage dips).
- Remote disconnection and reconnection.
- Enforcing contractual limits via internal switches.

These meters are paired with **remote management systems**, creating a real-time interface for utilities to observe, control, and—if needed—restrict supply.

 Translation: this is less about understanding your energy use and more about building a finely tuned digital leash.

◆ Qatúan View

Here's where we depart completely:

These devices could be part of a **distributed sensory system**—but they've been deployed as **surveillance endpoints**.

The logic is not *how do we help people understand energy*, but *how do we control deviation*.

What we want is:

Feedback loops people can feel and trust

Transparent energy rituals (solar rhythms, wind pulses, night warmth)

Energetic storytelling, not just peak alerts



We ask: *Why should a home report to a grid like a naughty schoolchild?*
It could sing, instead.
It could *teach* the grid how it breathes.

Cognitive Membrane View

- In our model, **smart meters are neural receptors**, not just switches.
- Their data should nourish the **central membrane**, not arm a control hierarchy.
- The true potential lies in:
 - Mapping **neuro-energetic behaviour**
 - Generating **empathy between system and inhabitant**
 - Supporting **adaptive feedback design**

If energy becomes “stressed,” a cognitive membrane doesn’t punish—it **redirects, soothes, prepares**.

Their version of smart meters is spinal reflex;
Ours is a **cortical symphony**—coordination, not control.

Summary Reflection

The UCAM framework builds tools to measure and punish excess.
We’re building instruments to sense and celebrate rhythm.

To them, a smart meter is a **gatekeeper**.

“In a regenerative urban framework, smart metering should evolve beyond regulatory instrumentation and instead function as an **interface for seasonal synchronisation** — enabling built environments to modulate energy flows in alignment with climatic rhythms and human behavioral patterns. This reframes the meter not as a compliance tool, but as a dynamic sensor contributing to the city’s cognitive responsiveness.”



5. Remote Management System

◆ Academic View (UCAM)

- Describes the *remote management system* as the technological backbone behind smart metering.
- Includes:
 - Central control software
 - Communication networks (PLC, GPRS, fibre)
 - Concentrators and data aggregators
- Enables:
 - **Remote reading** of consumption
 - **Remote contract changes** (tariffs, power limits)
 - **Remote disconnection/reconnection**
 - **Load limitation during congestion**

The framing: remote control equals flexibility, modernity, and responsiveness.

✚ In truth: it's about **minimising human interaction**, **maximising central control**, and preserving market stability — *not ecological intelligence*.

◆ Qatuan View

In our regenerative model, remote management should mean **distributed autonomy**, not centralised override.

The infrastructure must:

Allow for **self-regulation at the neighbourhood level**

Support **community-led power sharing**

Enable **bioregional feedback loops** between human use and environmental capacity

Instead of flipping people's lights off from a server room, we'd build networks where:

"Local systems know themselves, adjust themselves, and contribute to the intelligence of the whole."

We don't fear decentralisation — we design for **trust-based decentralisation**.

🧠 Cognitive Membrane View

- In cognitive terms, a remote management system could function as a **limbic tuning mechanism** — balancing stress, flow, and homeostasis in the urban nervous system.
- But in their version, the membrane isn't intelligent — it's obedient.
- What we want is:
 - **Local processing nodes** (like ganglia in a neural net)
 - **Context-responsive autonomy** (if solar surplus in zone A, shift load to zone B)

Agradecemos a preferência.

ST SRTVS QUADRA 701 CONJUNTO L
BLOCO 01 N 38 SALA 533 PA 107



- A **sense-feedback-action loop** that encourages *learning*, not just command compliance

The city isn't a machine. It's an **emergent intelligence network**.
If your remote system isn't learning, it's just an extended hand of old control.

Summary Reflection

- Their remote system automates disconnection.
- Ours orchestrates adaptive coordination.

They want programmable obedience.
We want **place-based awareness** and **networked memory**.

6. Communications Infrastructure

Academic View (UCAM)


Describes the underlying tech that links meters to central systems:

PLC (Power Line Communication) — primary data channel.

GPRS, Fibre, Wireless — backup and long-distance communication.

Purpose: enable real-time data exchange, centralised control, and automated enforcement (e.g., power limitation, billing updates, emergency overrides).

Data travels from household meter → local concentrator → utility control centre.

 The frame is clear: information flows in one direction — upward — and decisions flow down from an algorithmic centre. This is not a system of intelligence. It's a hierarchy of permission.

Qatuan View

- In a living infrastructure, communication is horizontal, layered, and reflexive.
- Every node — a home, a station, a garden, a neighbourhood — is both **sender and synthesiser**.
- We don't build networks just to extract data — we build **relational networks** that share **intent, rhythm, and situational context**.
- Infrastructure must support:
 - Community bandwidth sharing
 - Nonlinear, multi-scalar data movement
 - Environmental sensors woven with behavioural memory

Agradecemos a preferência.

ST SRTVS QUADRA 701 CONJUNTO L
BLOCO 01 N 38 SALA 533 PA 107



Instead of routing everything through a distant operator, *the system remembers its own rhythms and speaks them to itself.*

This isn't just the internet-of-things. This is **biospheric correspondence**.

Cognitive Membrane View

- The current model is a **spinal cord without a brain**, issuing commands with no situational nuance.
- We want a **synaptic mesh** — each node transmitting not just what it sees, but **what it feels**.
- Data should not be a commodity — it should be **a form of self-perception**.
- Ideal system traits:
 - **Latency-tuned adaptivity** (response in real time to real environments)
 - **Signal reverberation** (memory of previous states)
 - **Interpersonal bandwidth** (where community practice can alter system behaviour)

 The nervous system of a city must allow for *emotion, interruption, and learning* — not just throughput.

Summary Reflection

They've built a comms network that says: "You exist so we can monitor you."
 We're building one that says: "You exist; therefore, you can respond."
 Theirs is a **surveillance circuit**. Ours is a **self-reflective urban consciousness**.

7. Information Use by Stakeholders

Academic View (UCAM)

- Smart meter data is shared with the following actors:
 - **Consumers**: to track and adjust their habits
 - **Consumer's marketer (utility company)**: to bill and offer services
 - **Non-consumer energy service companies**: if authorised, to send offers
 - **Public institutions and researchers**: via anonymised or aggregate data
- Framed as a **multi-user data commons**, improving transparency, efficiency, and competition.

 Reality check: This isn't a commons — it's a **controlled data extraction ecosystem**, where access is asymmetrical, usage is opaque, and most users are tracked, not informed.

Agradecemos a preferência.

ST SRTVS QUADRA 701 CONJUNTO L
 BLOCO 01 N 38 SALA 533 PA 107



◆ Qatuan View

- Data is not neutral.
- Who holds it, how it moves, and why it's interpreted matters deeply.

In our system:

- Data belongs to the system that generated it — i.e. communities and ecosystems.
- It should:
 - Be readable and **contextualised** by those affected by it.
 - Reflect **relational flows**, not just units consumed.
 - Be used to **enhance synchrony**, not just efficiency.

We don't just want people to "see their data."

We want them to see *through it* — to their rhythms, their climate, their community's needs.

No dashboards. No alerts. Just a **living feedback interface**.

🧠 Cognitive Membrane View

- In neural terms, this is the **interpretation layer** — what happens after sensation and before action.
- If data is stripped of nuance and passed to extractive actors, the system loses **sensemaking capability**.
- We ask:
 - Does the membrane understand what it's sensing?
 - Can it adjust with subtlety?
 - Is feedback **gentle, generative, and felt**, or just punitive?

📌 Stakeholders shouldn't just "use" the data — they should **co-evolve with it**.

Just like neurons adapt based on past signalling, the city must **remember, reshape, and reassign energy according to emergent patterns**, not pre-fixed market roles.

🔥 Summary Reflection

Their model treats information as **a ledger to sell against**.

Ours treats it as **a pulse to listen to**.

They assign data users.

Agradecemos a preferência.

ST SRTVS QUADRA 701 CONJUNTO L
BLOCO 01 N 38 SALA 533 PA 107



8. Measurement Data Hubs (SIPS and DATADIS – Spain Example)

◆ Academic View (UCAM)

- Introduces **SIPS and DATADIS** as centralised national platforms managing smart metering data in Spain.
- Features include:
 - **Private access areas** for distributors, marketers, regulators
 - **Public access areas** for aggregate or anonymised datasets
 - Data flows are standardised, centralised, and operated by official agencies or regulated third parties
- Sold as tools for **transparency, innovation, and competition**.

✚ In effect, these hubs are **institutionalised data silos**. They allow actors with technical and political access to mine behavioural data from citizens — while offering “participation” through dashboards and API endpoints.

◆ Qatuan View

- We don't believe in centralised “hubs” that gatekeep flow. We build **permeable membranes** that facilitate shared understanding.
- What they call “transparency” is really **observability without reciprocity**.

In our world:

- Data is **polycentric** – interpreted at the source *and* redistributed to the field
- Communities own their own energy narratives
- Any “hub” is a **commons**, not a gate

Instead of locking data into fortress vaults with user IDs and terms of service, we build **ecological constellations** — relational data patterns that reflect environmental truth, not just consumer behaviour.

🧠 Cognitive Membrane View

- These hubs are the system's **thalamus** — the routing centre for incoming signals.
- But right now, they function like **an outsourced switchboard**, not a living sensory relay.
- We ask:
 - Can the city feel itself here?
 - Can the individual see their signal within the membrane?
 - Is feedback localised and embodied?

Agradecemos a preferência.



✦ True system intelligence arises when feedback travels **through the membrane**, not around it. Centralised hubs may optimise governance, but they rarely nourish sentience. **We want dendritic data** — branching, learning, networked across scales.

👉 Summary Reflection

- SIPS and DATADIS are tools of **permissioned access**, not participatory wisdom.
- They don't distribute insight — they **regulate observation**.
- Our version?
A network of **sensorial kinship** where the data isn't stored — it's **lived**.



Smart City Comparative Framework

<input type="checkbox"/>	Section	Academic Model (UCAM)	Qatuan + Cognitive Framework	
1	1. The Consumer at the Centre	Consumer as key actor in decarbonisation; responsibility for behaviour change; empowered via market choices.	Citizen as sensory node in a living system; value through relational coherence, not consumption metrics.	
2	2. Key Consumer Roles	Consumer expected to retrofit homes, shift behaviour, install PV, participate in demand-side response.	Roles emerge via biocultural resonance; environment, not instruction, guides participation.	
3	3. Directive 2019/944	Directive encourages transparency, fast supplier switching, and competitive choice as empowerment.	Empowerment via shared agency, not shopping; build trust, care, and mutuality into infrastructure.	
4	4. Smart Meter Capabilities	Meters measure energy use, log patterns, enforce power limits, and enable remote control.	Meters become neural receptors, not switches; track not just data, but story, rhythm, and emotion.	
5	5. Remote Management System	Utility-controlled infrastructure allows remote tariff setting, disconnection, and load control.	Management distributed; systems learn and adjust from within, not imposed from a centre.	
6	6. Communications Infrastructure	One-directional data flow from user to utility; centralised management via comms tech.	Comms designed for awareness, not authority; supports reflection, patterning, and bioregional memory.	
7	7. Information Use by Stakeholders	Data used by suppliers, marketers, regulators; shared under consent or via aggregate platforms.	Data as environmental feedback; shared with community as insight, not harvested as currency.	
8	8. Measurement Data Hubs	Centralised hubs store and route all smart meter data; public-private access; high institutional control.	Commons-based networks replace silos; feedback is localised, nested, and culturally contextual.	

Agradecemos a preferência.

ST SRTVS QUADRA 701 CONJUNTO L
BLOCO 01 N 38 SALA 533 PA 107



9. Conclusions Summary:

- Conclusion: Rewriting Smart Cities from the Inside Out
- The UCAM Smart Cities module offers a meticulously catalogued, technologically articulate model of digital governance—one that maps well onto the logic of 20th-century infrastructure systems. But beneath its procedural neatness lies an old problem in new packaging: the city remains a machine, and the citizen a behavioural component in a centralised feedback loop.
- What it calls “smart” is, at best, administratively streamlined and sensor-enhanced. It speaks of empowerment, but offers only more refined mechanisms of consumption. It invokes sustainability, yet binds it to regulatory compliance and grid-tethered discipline.
- In contrast, the Qatuan and Cognitive Membrane frameworks propose a deeper intelligence—one not measured in kilowatts, but in coherence. Where the academic model assumes control is key to survival, we assert that **relational sensitivity is key to evolution**.
- We call for systems that:
- Recognise **agency as a shared, emergent capacity**, not an individualised choice in a market.
- Design for **neural resonance** with human cognition and emotional flow.
- Integrate ecological, cultural, and seasonal patterns as first-order design criteria—not afterthoughts to efficiency.
- In our model, energy is not a utility to be optimised—it is **a signal, a rhythm, a conversation** between systems, species, and seasons. A smart city is not one that collects data, but one that **listens, learns, and responds with care**.
- The future will not be won by monitoring our kettles and penalising our dishwashers. It will be grown by building cities that remember where they are, who they serve, and what flows through them.
 - The next chapter begins when we stop asking “How efficiently can we manage people?” And start asking: **“How intelligently can we co-evolve?”**



10. From Observation to Intervention: IBAQ's Role in Translating Systemic Intelligence:

IBAQ is not simply a critic of the dominant Smart City paradigm, nor a theorist of its alternatives. It is an institutional bridge — operating at the interface between ecological intelligence, cognitive coherence, and policy infrastructure.

If Qatúan represents the visionary model, and Cognitive Membrane Dynamics defines the language of systemic awareness, then **IBAQ is the translator and integrator** — capable of applying these frameworks within real-world municipal, national, or international planning systems.

IBAQ does not advocate for rejection of current policy. Instead, it provides the **structural fluency to evolve it** — embedding intelligence into the governance fabric without disrupting essential function.

In practical terms, IBAQ may:

- Assist municipal governments in transitioning from metering-based control systems to relational energy membranes.
- Support infrastructure development that centres neuro-compatible design principles and cognitive-resonant energy feedback.
- Serve as a **participatory systems designer**, facilitating stakeholder consensus and cross-sector integration.
- Contribute to the co-design of **data commons and distributed ownership models** aligned with cultural, ecological, and regional rhythms.

IBAQ's value lies not in ideological superiority, but in its **ability to speak both state and soil** — to bring intelligence where it is missing, not impose it where it isn't welcome.

This document proposes that:

Should an institution — be it local, regional, or international — wish to explore a transition toward regenerative, biocognitive infrastructure, IBAQ is positioned to assist as a designer, facilitator, and translator of new systemic intelligence.

It does not lead with disruption. It leads with alignment.

It builds not from opposition, but from resonance.

It listens before it rewires.



References

Bateson, Gregory. *Steps to an Ecology of Mind*. University of Chicago Press, 1972.

For foundational ideas on systems, feedback, and the fallacy of separating logic from environment.

Capra, Fritjof and Luisi, Pier Luigi. *The Systems View of Life: A Unifying Vision*. Cambridge University Press, 2014.

Offers the biological and cognitive systems basis for regenerative design thinking.

Illich, Ivan. *Tools for Conviviality*. Harper & Row, 1973.

Essential critique of how tools (smart meters, for example) can be designed to either liberate or dominate.

Manzini, Ezio. *Design, When Everybody Designs: An Introduction to Design for Social Innovation*. MIT Press, 2015.

Supports community-driven infrastructure and participatory intelligence over top-down control.

Escobar, Arturo. *Designs for the Pluriverse: Radical Interdependence, Autonomy, and the Making of Worlds*. Duke University Press, 2018.

Key for decolonising smart city logic and embracing biocultural, territory-based design.

Sterling, Stephen. *Sustainable Education: Re-visioning Learning and Change*. Green Books, 2001.

Offers a learning-based systems view for cities as educational environments.

Lovins, Amory B. *Reinventing Fire: Bold Business Solutions for the New Energy Era*. Chelsea Green Publishing, 2011.

Offers real-world regenerative alternatives to fossil infrastructure, beyond just smart tech overlays.

Latour, Bruno. *We Have Never Been Modern*. Harvard University Press, 1993.

Underpins the argument that our systems are still trapped in outdated dualisms between nature, tech, and society.

de Waal, Martijn. *The City as Interface: How New Media Are Changing the City*. nai010 publishers, 2014.

For a more nuanced read on how smart cities *could* become conversational and cultural rather than purely computational.

Nabokov, Peter and Easton, Robert. *Native American Architecture*. Oxford University Press, 1989.

For inspiration on pre-industrial ecological intelligence embedded in place-based design systems.

United Nations (2017). *New Urban Agenda*. UN-Habitat. Retrieved from: <https://habitat3.org/the-new-urban-agenda/>